30 March 2021

Isaac Boss
tproworld

Via email: Isaac.boss@tpro.ie

Dear Isaac

Official Information Act Request - OIA 13403

On 23 March 2021, under section 12 of the Official Information Act, you requested the following information from Whanganui District Health Board (WDHB):

"I would like to request the following information under the OIA 1982.

Digital Dictation
* Do you use Digital Dictation?
  If �, could you please answer the following questions:
  1. Name of the supplier & product
  2. What procurement method (if any) was used to obtain this system i.e. what framework
  3. The contract start date
  4. The contract end date
  5. Total contract value
  6. Is the product integrated with PAS or EPR
  7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service
  8. What would you like to see in this product that is currently not being delivered.

Speech Recognition
* Do you use Speech Recognition?
  If �, could you please answer the following questions:
  1. Name of the supplier & product:
  2. What procurement method (if any) was used to obtain this system i.e. what framework
  3. The contract start date
  4. The contract end date
  5. Total contract value
  6. Is the product integrated with PAS or EPR
  7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service
  8. What would you like to see in this product that is currently not being delivered.

Outsourced Transcription
  Do you use Outsourced Transcription?
  If �' could you please answer the following questions:
  1. Name of the supplier
  2. What procurement method (if any) was used to obtain this system i.e. what framework
  3. The contract start date
  4. Volume of letters per month
  5. What is the name, position and contact email/telephone number of the key internal stakeholder for this service
  6. What would you like to see in this product that is currently not being delivered.

Online Clinic/ Video Consultation

- Do you use Online Clinic / Video Consultation?
  If �, could you please answer the following questions:
  1. Name of the supplier & product
  2. What procurement method (if any) was used to obtain this system i.e. what framework
  3. The contract start date
  4. The contract end date
  5. Total contract value
  6. Is the product integrated with PAS or EPR
  7. What is the name, position and contact email/telephone number of the key internal stakeholder for this service
  8. What would you like to see in this product that is currently not being delivered.

Health Information Systems

- What suppliers do you use for the following?
  1. PAS (Patient Administration System)
  2. EPR (Electronic Patient Record)
  3. eDMS (Electronic Document Management System)
  4. RIS (Radiology Information System)
  5. Outward mailing service provider.

I look forward to your response."

Whanganui District Health Boards response:

Digital Dictation

We have used Winscribe from Nuance since 2007 for digital dictation supported by Sound Business Systems. There is no record on file of the procurement method used at the time. It is not integrated with PAS or EPR. Winscribe is widely used across the DHB so no specific key stakeholder - Barry Morris CIO 027 443 3039.

Contract commenced 26th November 2007
The contract is evergreen and can be terminated with 3 months written notice
Annual service fee $ 7300.00

Speech Recognition

We have trialled Dragon Medical One from Nuance as a proof of concept but have not expanded use across the wider DHB.

Outsourced Transcription

No use of outsourced transcription

Online Clinic / Video Consultation

Telehealth functionality within DXC regional webPAS integrated with Microsoft Teams. Part of the greater webPAS contract and NZ Health agreement with Microsoft. Key internal stakeholder Alex Kemp- GM Allied Health 027 614 2123

We would like to see automated technical checks for the patient instead of the current manual process prior to a telehealth engagement.

Health Information Systems

PAS - Regional webPAS from DXC (DXC healthcare software business recently sold to Dedalus - Healthcare Systems Group)
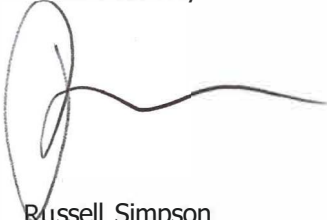EPR - The closest system we have to an EPR is our regional Clinical Portal from Orion Health
EDMS - MS Sharepoint
RIS - Regional RIS from Phillips.
Mail Service provider - Microsoft Exchange 365

Should you have any further queries about the above information, please contact our OIA co-ordinator Anne Phoenix at anne.phoenix@wdhb.org.nz

Yours sincerely

Russell Simpson
Chief Executive